

Terms of Service

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Play Games24x7 Private Limited (hereinafter referred as "Play Games24x7" or "we" or "us" or "our" "Company") owns and offers free to play online games including but not limited to fantasy sports through our platform My11Circle, (available at www.My11Circle.com / My11Circle app), , hereinafter referred to as the "Portal" or "Platform". www.My11Circle.com shall be referred as "**Website(s)**" and My11Circle app shall be referred to as App(s).

Any person utilizing the Portal/Platform(s) or any of its features including participation in the various contests, games being conducted on the Portal, be referred to as "User" or "Player" or "you" or "your" and shall be bound by these Terms of Service and our [Privacy Policy](#) as amended from time to time. The services provided on our Portal/Platform are collectively referred to as the "Services".

Introduction

Your use of the Services through the Portal, are all subject to and governed by these Terms of Service and Privacy Policy, (hereinafter referred as "Terms").

You understand that the Terms will be binding on you. You agree that Services offered on the Portal can be accessed and availed of only in accordance with the Terms and you shall be responsible to comply with the Terms at all times. You are responsible to be aware of and agree to abide by the Terms as published and periodically amended or modified by Play Games24x7.

If any of the Terms are determined to be unlawful, invalid, void or unenforceable for any reason by any judicial or quasi - judicial body in India, it will not affect the validity and enforceability of

the remaining Terms. Our failure or delay to act or exercise any right or remedy with respect to a breach of any of the Terms by you shall not be construed as a waiver of our right(s) to act with respect to the said breach or any prior, concurrent, subsequent or similar breaches. If a promotion, game, event, competition or tournament is organized by us, it shall be governed by these Terms, Privacy Policy, Offer Terms and any supplementary terms and conditions which may be specifically applied for that promotion, game, event, competition or tournament

APPLICABILITY

PRIOR TO REGISTERING WITH US, YOU SHOULD CAREFULLY READ AND REVIEW THESE TERMS WHICH ARE APPLICABLE TO ALL SERVICES ON THE PORTAL AND ALSO THE WEBSITE OR APP-SPECIFIC CONDITIONS AND RULES APPLICABLE TO THE SPECIFIC WEBSITE OR APP. BY REGISTERING ON THE PLATFORM, YOU AGREE TO ABIDE BY THE TERMS AND CONDITIONS AT ALL TIMES.

1. Age restriction and legal responsibility

You may only use the Services to play Games (as defined below) provided you are 18 years of age or over. Access to our Services or any part thereof may be restricted by us from time to time in our sole decision.

2. Game Services

All games and tournaments organized on the Portal are collectively referred as "Game" or "Games". These Games are free to play . The rules applicable to each type of Game are provided under the Help section on the respective Website and App. We reserve the right to undertake

appropriate measures while providing the Platform for game play which includes but is not limited to matching players on the basis of their skill level.

3. User representations

Any information provided by you to us, whether at the stage of registration or during anytime subsequently, should be true, correct and complete.

In a case where any free to play Games have any prizes. you understand and accept that your participation in a Game available on the Portal is purely voluntary and does not create any obligation on us to give you a prize. To be eligible to win a prize, you must be a resident of India and accessing the Services of Play Games24x7 from India. Your winning of a prize is entirely dependent on the Terms and the rules of the Game. You understand and agree that you are solely responsible for all content posted, transmitted, uploaded or otherwise made available on the Portal by you. All content posted by you must be legally owned by or licensed to you. By publishing any content on the Website, you agree to grant us a royalty-free, world-wide, non-exclusive, perpetual and assignable right to use, copy, reproduce, modify, adapt, publish, edit, translate, create derivative works from, transmit, distribute, publicly display, and publicly perform your content and to use such content in any related marketing materials produced by us or our affiliates. Such content may include, without limitation, your name, username, location, messages, gender or pictures. You also understand that you do not obtain any rights, legal or equitable, in any material incorporating your content. You further agree and acknowledge that we have the right to use all communication or feedback provided by you in any manner, whatsoever. You understand and accept that we reserve the right to record any and all user content produced by way of, including but not limited to, chat messages on the Portal through our feature, through the in-game chat facility or other interactive features, if any.

You understand and accept that by viewing or using the Portal or availing of any Services, or using communication features on the Portal, you may be exposed to content posted by other users which you may find offensive, objectionable or indecent. You may bring such content posted by other users to our notice that you may find offensive, objectionable or indecent and we reserve the right to act upon it as we may deem fit. The decision taken by us in this regard shall be final and binding on you.

User Account Creation & Operation

To use our Services, you will need to register with us on the Portal. By completing the online registration process on the Portal, you confirm your acceptance of the Terms. By registering on our Portal, you agree to receive all communication from us including promotional messages relating to the game play through SMS, voice call, Email and Push Notifications. You may withdraw your consent by sending an email to support@My11Circle.com or [raise a ticket](#) (for My11Circle and Ludo Remix) as the case may be. During the registration process, you will be required to choose a login name and a password in addition to providing certain information which may not be mandatory. You understand that it is your responsibility to protect the information provided by you on the Portal including but not limited to your Username, Password, Email address, Contact Details and Mobile number. We will not ask for your user account login password which is only to be entered at the time of login. At no other time should you provide your user account information to any third party including any user logged in on the Portal or elsewhere. You undertake that you will not allow/login and then allow, any other person to play from your user account using your username. You specifically understand and agree that we will not incur any liability for information provided by you to anyone which may result in your user account on the Websites and Apps being exposed or misused by any other person. You agree to use your user account with us, solely for the purpose of playing Games on

the Portal and for transactions which you may have to carry out in connection with availing the Services thereon. Use or attempted use of your user account for any reason other than what is stated in the Terms may result in immediate termination/blockage of your user account and forfeiture of any prizes.

Players are allowed to upload a profile picture of their choice for their user account. When you choose to upload a profile picture, you consent to us collecting, storing, and displaying the profile picture/said image solely for the purpose of displaying it as part of your user account/profile and personalizing your user account. Your profile picture will be visible to other users and may be used in connection with your interactions on the Platform, such as in chat features or user listings etc. By uploading a profile picture, you confirm that (i) the said image is not prohibited under any law or by any court of competent jurisdiction or does not breach any applicable law, (ii) it does not infringe on any third-party rights/third-party intellectual property rights, (iii) it belongs to you and you have the necessary permissions to use it and (iv) it shall not contain content that has software viruses or is obscene, pornographic, pedophilic, invasive of another's privacy (including bodily privacy), impersonating another person, insulting, harassing, profane, libelous, malicious, deceiving, misleading, racially or ethnically offensive, threatens the sovereignty, unity, integrity, defence, security of India, or threatens, endangers or jeopardizes the security of the state or which is detrimental to India's friendly relations with foreign countries or which is likely to incite violence or disturb the maintenance of public order or promotes violence or enmity or that hurts religious and political sentiments or harmful to child (collectively sub-points (i) to (iii) under this paragraph shall be defined as "Inappropriate Content"). We reserve the right to reject the profile picture and remove the same at any time if the said profile picture consists of Inappropriate Content or at our sole discretion and/or take necessary actions as we deem necessary. Furthermore, it is hereby clarified that we will not be held responsible for any claims, liabilities or damages whatsoever with respect to any misuse of

your profile picture or acts of other players or a third party in relation to your profile picture uploaded.

You will receive a prompt message for allowing us to sync your contacts with the Platform. You shall have an option to either sync or reject syncing your contacts. When you choose to sync your contacts, you consent to us (i) accessing, storing, and using your contact list for the purpose of enhancing your experience on the Platform by us identifying other users you may know that are registered on our Platform (ii) suggesting relevant connections and for also enabling you to check their scores, statistics etc. in relation to the Games (iii) using the same for other business purposes. By syncing your contacts, you agree to these terms and confirm that you have the necessary permissions to share this data with us.

5. User restrictions

Anti-Cheating and Anti-Collusion:

You undertake that you yourself will play in all Games in which you have registered/joined and will not use any form of external assistance to play. You shall not add unauthorized components, create or use cheats, exploits, bots, hacks or any other third-party software designed to modify the Portal or the game play, use any third-party software that intercepts, mines or otherwise collects information from or through the Portal or through any Services. Any attempt to employ any such external assistance is strictly prohibited and shall be treated as a cyber crime under applicable laws. Formation of teams for the purpose of collusion between you and any other user(s) for participating in Games organized on the Portal or any other form of cheating is strictly prohibited. When collusion or cheating is detected on the Portal, we shall settle the Game as per our sole discretion and reserve the right to take further appropriate action against offending users in terms hereof or otherwise as per the applicable law, including but not limited

to blocking the user(s), banning access to the Portal Further, we reserve the right to follow an alternative reasonable mechanism as may not be covered in the respective policy and you agree that you shall be undisputedly abide to such decision of Play Games24x7. All decisions of the Company as regards cheating and collusion shall be final and binding on the users.

Anti-SPAMMING:

Sending SPAM emails or any other form of unsolicited communication for obtaining registrations on the Portal to benefit from any of our promotional program or for any other purpose is strictly prohibited.

Multiple IDs:

Your registration on the Portal is restricted to a single user account which will be used by you to avail the Services provided on the Portal. You are prohibited from creating or using multiple user IDs for registering on the Portal including using false IDs/information for registering on the Portal. You may not create a login name or password or upload, distribute, transmit, publish or post content through or on the Portal or through any service or facility including any messaging facility provided by the Portal which:

- is libelous, defamatory, obscene, intimidating, invasive of privacy, abusive, illegal, harassing;
- contains expressions of hatred, hurting religious sentiments, racial discrimination or pornography;
- is otherwise objectionable or undesirable (whether or not unlawful);
- would constitute incitement to commit a criminal offence;
- violates the rights of any person;
- is aimed at soliciting donations or other form of help;

- violates the intellectual property of any person;
- disparage in any manner Play Games24x7 or any of its subsidiaries, affiliates, licensors, associates, partners, sponsors, products, services, or websites; and
- promotes a competing service or product; or violates any laws.

You shall not use a login name that is indecent, objectionable, offensive or otherwise undesirable. In the event we determine that the login name created by you is indecent, objectionable, offensive or otherwise undesirable or receive any complaints from other players/third parties in relation to the same, we shall notify you of the said issue and you shall promptly provide us with an alternate login name which will replace your current login name. If you fail to provide an alternate login name, we reserve the right to either permanently suspend your user account or restore your user account only after a different acceptable login name has been provided by you.

You shall not host, intercept, emulate or redirect proprietary communication protocols, used by the Portal, if any, regardless of the method used, including protocol emulation, reverse engineering or modification of the Portal or any files that are part of the Portal.

You shall not accuse or hold us or the Portal accountable for any false claims or illegal actions/inactions that are not solely attributable to us. You may not impose editorial comments, commercial material or any information on the Websites, alter or modify Content on the Portal, or remove, obliterate or obstruct any proprietary notices or labels.

You shall not use Services on the Portal for commercial purposes including but not limited to use in a cyber cafe as a computer gaming centre network play over the Internet or through gaming networks or connection to an unauthorized server that copies the gaming experience on the Portal.

You shall not upload, distribute or publish through the Portal, any content which may contain viruses or computer contaminants (as defined in the Information Technology Act 2000 or such other laws in force in India at the relevant time) which may interrupt, destroy, limit the functionality or disrupt any software, hardware or other equipment belonging to us or that aids in providing the services offered by us.

You shall not disseminate or upload viruses, programs, or software whether it is harmful to the Websites or not. Additionally, you shall not impersonate another person or user, attempt to get a password, other user account information, or other private information from a user, or harvest email addresses or other information.

You shall not purchase, sell, trade, rent, lease, license, grant a security interest in, or transfer your user account, Content, currency, points, standings, rankings, ratings, or any other attributes appearing in, originating from or associated with the Portal.

If you are an officer, director, employee, consultant or agent of Play Games24x7 or a relative of such persons ("Associated Person"), you are not permitted to play either directly or indirectly, any Games which entitle you to any prize on the Portal, other than in the course of your engagement with us. For these purposes, the term 'relative' shall include spouse and financially dependent parents and children.

You shall not post any material or comment, on any media available for public access, which in our sole discretion, is defamatory or detrimental to our business interests, notwithstanding the fact that such media is not owned or controlled by us. In addition to any other action that we may take pursuant to the provision hereof, we reserve the right to contact you for interpreting the appropriate reason for uploading such material or comments and to also remove any and all material or comments posted by you and restrict your access to any media available for public access that is either controlled or moderately controlled by us; when in our sole opinion, any

such material or comments posted by you is defamatory or detrimental to our business interests.

8. Withdrawal of past funds

You will be allowed to withdraw any funds existing in your withdrawal/deposit wallet that have been accumulated prior to 22nd August 2025. Withdrawal of any funds existing in your withdrawal/deposit wallet will be subject to the receipt and successful verification of your KYC documents, PAN details and bank account, failing which we will not be obligated to allow the withdrawals of your winnings.

It is clarified that this withdrawal is only limited for the funds which were deposited/were in withdrawal/deposit wallet before the discontinuation of the cash games due to the enactment of the Promotion and Regulation of Online Gaming Bill, 2025 by the Parliament.

7. Service Disruptions

You may face Service disruptions, including, but not limited to disconnection or communication interferences due to external factors like issues in the internet infrastructure used for providing or accessing the Services or due to issues with the hardware and software used by you. You understand that Play Games24x7 has no control over these factors. Play Games24x7 shall not be responsible for any interruption in Services and you take full responsibility for any risk of loss due to Service interruptions for any such reason.

You understand, acknowledge and agree to the fact that if you are unable to play/participate in any Game/contest/competition due to any error or omission whether or not attributable to Play

Games24x7, including technical or other glitches, we can cancel/restart the Games at our sole discretion

It is clarified that, notwithstanding any limitation of liability as specified herein, Play Games24x7 specifically disclaims any liability in the case of our Games, Platform or Services.

8. Content

All content and material on the Portal including but not limited to information, scores, ranking, winnings, images, marks, logos, designs, pictures, graphics, text content, hyperlinks, multimedia clips, animation, games and software (collectively referred to as "Content"), whether or not belonging to Play Games24x7, are protected by law including applicable intellectual property laws. Additionally, all chat content, messages, images, recommendations, emails, images sent by any user can be logged/recorded by us and shall form part of Content and Play Games24x7 is free to use this material in any manner whatsoever subject to our [Privacy Policy](#). In addition, you consent that we are entitled to display your User ID, ranking and/or winnings in one or more contests as part of any product/advertisement creatives independently or as a part of list of scores/rankings.

The Portal may contain information about or hyperlinks to third parties (including links to advertisements). In such case(s), we are not responsible in any manner and do not extend any express or implied warranty to the accuracy, integrity or quality of the content belonging to such third party websites or apps. If you rely on any third-party Content posted on any website or app which does not belong to Play Games24x7, you may do so solely at your own risk and liability.

If you visit any third-party website or app through a third-party content posted on the Portal, you will be subject to terms and conditions applicable to such third-party website or app. We neither control nor are responsible for content on such third-party websites or apps. The fact of a link existing on our Portal to a third-party website or app is not an endorsement of that website or app by us.

Your activity or business dealings with, or participation in promotions or content of advertisers found on or through the Platform, including payment and delivery of related products or services, and any other terms, conditions, warranties or representations, third-party website links/applications associated with such dealings or content with advertisers, are solely between You and such advertiser. We shall in no way be responsible to compensate you nor be liable to You directly or indirectly for any loss or damage of any sort incurred as the result of any such activity/dealings with the content of such advertisers or as the result of the presence of such advertisers on the Platform.

It is clarified that the player data used for displaying the performance history statistics of players on the My11Circle Platform/App is considered from April 01, 2021.

9. License Agreement & Intellectual Property

All Content on the Portal shall be utilized only for the purpose of availing Services in conformity with the Terms. You acknowledge that all ownership rights and all copyright and other intellectual property rights in the Content are owned by Play Games24x7 or our licensors and that you have no right title or other interest in any such items except as expressly stated in the Terms.

You are granted a personal, non-exclusive, non-assignable and non-transferable license to use the Content solely for the purposes of accessing and using the Services and for no other purpose whatsoever. You shall not sublicense, assign or transfer the license granted to you, or rent or lease or part with the whole or any part of such license or of the Content included in such license.

You may not transfer, copy, reproduce, distribute, exploit, reverse engineer, disassemble, translate, decode, alter, make derivations from or make any other use of Content on the Websites in any manner other than as permitted for obtaining the Services provided on the Portal.

You may not hyperlink the Portal to any other website without permission from us. No right, title or interest in any downloaded materials or software is transferred to you by downloading and you are expressly prohibited from using such materials for any commercial purpose unless agreed with us in writing.

10. Voluntary termination

You are free to discontinue use of the Services on any Website/App at any time by intimating us of your desire to do so by sending an email to us at support@My11Circle.com.

11. User Account suspension

We reserve the right to conduct an investigation and impose restrictions on your access to the Portal Services, including but not limited to temporarily disabling your user account during our investigation for any of the following reasons:

- Suspected violation of Terms or misuse of your user account;
- Suspected breach of your account's security;
- Suspected use of jailbroken or rooted devices to log in or register accounts, or use of VPN services to conceal your details;
- Possible exploitation of system vulnerabilities for personal gain without reporting them to our customer support team, or if we receive legal notices concerning your account from law enforcement agencies or government authorities;
- Any other violation under the applicable law, including cheating etc.

If our investigation concludes that you are guilty of any of the above, we may suspend your account, permanently block your account and access to the platform. Our decision to suspend or restrict Services and block the account as deemed appropriate, shall be final and binding on you and the Company reserves the right to not entertain any queries.

12. Breach and consequences

In the event of breach of any of the Terms or breach of applicable laws or fraudulent acts being evidenced from our investigation or if there is reasonable belief, in our sole discretion, that your continued access to the Portal or any Website is detrimental to the interests of Play Games24x7, or our other users or the general public or there is a violation of the law; we may in our sole discretion and without recourse take any or all of the following actions:

- Restrict games between users suspected of colluding or cheating;
- Suspend/block your user account on the Portal either temporarily or permanently;
- Demand damages for breach and take appropriate civil action to recover such damages; and/or
- Initiate prosecution for violations that amount to offences under applicable law.

- Initiate prosecution for violations that amount to offences under applicable law.

We may provide you an intimation in the event we block/suspend your user account and you may be allowed to provide necessary clarifications on the relevant issue which will be assessed by us.. After we successfully assess the issue, we will communicate the status of your user account. We may notify you if we choose to permanently block/suspend your user account

Additionally, we reserve the right to bar you from future registration on the Portal. The decision of Play Games24x7 on any action to be taken under this section or as a consequence of breach shall be final and binding on you and you shall have no claims in relation to the same. Any action taken by Play Games24x7 shall be without prejudice to our other rights and remedies available in law or equity.

13. Complaints and Grievances

If you have a complaint or concern, you should in the first instance contact the customer support team at support@My11Circle.com (for My11Circle, Poker and Ludo Remix) as the case may be as the case may be or write to us following the procedure given in the Contact Us section on the respective Portal. All complaints must be made as soon as possible after circumstances arise that cause you to make a complaint.

You agree to raise all complaints/grievances within thirty (30) days of the issue arising post which we shall not be obligated to consider and/or resolve any complaints/grievances. We shall not be liable for any losses caused to you due to your delay in raising the issue as per the timeline suggested herein.

You accept that any complaints and disputes are and remain confidential both whilst a resolution is sought and afterwards. You agree that you shall not disclose the existence, nature or any detail of any complaint or dispute to any third party.

Play Games24x7 shall make efforts to resolve complaints within reasonable time. Our decision on complaints shall be final and binding on you.

For any grievances, you can reach out to Grievance Officer at grievanceofficer@My11Circle.com (for My11Circle, Poker and Ludo Remix)

14. Modifications and alterations of the Terms

We may alter or modify the Terms at any time with or without giving prior notice to you. We may choose to notify changes in the Terms either by email or by displaying a message on the Portal; however, our notification of any change shall not waive your obligation to keep yourself updated about the changes in the Terms. Your continued use of any Portal and/or any Services offered constitutes your unconditional acceptance of the modified or amended Terms, immediately upon the modification or amendment of such terms.

We may also post supplementary conditions for any Services that may be offered. In such an event, your use of those Services will be governed by the Terms as well as any such supplementary terms that those Services may be subject to.

15. Limitation of liability

In addition to specific references to limitation of liability of Play Games24x7 elsewhere in the Terms, under no circumstances (including, without limitation, in contract, negligence or other

tort), Play Games24x7, our partners, affiliates, licensors or associates, directors, employees shall be liable for any injury, loss, claim, loss of data, loss of income, loss of profit or loss of opportunity, loss of or damage to property, general damages or any direct, indirect, special, incidental, consequential, exemplary or punitive damages of any kind whatsoever arising out of or in connection with your access to, or use of, or inability to access or use, the Services on any Portal. You further agree to indemnify us, our employees, directors, associates, affiliates, partners, service providers and licensors against any claims in respect of any such matter and against all liability, cost, loss, claims or expense arising out of your access to our Platform, arising due to your negligence and/or any illegal/fraudulent acts on our Platform and/or breach of these Terms.

Without limiting the generality of the foregoing, you specifically acknowledge, agree and accept that we, our partners, affiliates, licensors or associates, directors, employees are not liable to you for:

- the defamatory, undesirable or illegal conduct of any other user of the Services;
- any loss whatsoever arising from the use, abuse or misuse of your user account or any feature of our Services on the Websites;
- any loss incurred in transmitting information from or to us or from or to our Portal by the internet or by other connecting media;
- any technical failures, breakdowns, defects, delays, interruptions, improper or manipulated data transmission, data loss or corruption or communications infrastructure failure, viruses or any other adverse technological occurrences arising in connection with your access to or use of our Services;
- the accuracy, completeness or currency of any information services provided on the Portal;

- any delay or failure on our part to intimate you where we may have concerns about your activities; and
- your activities/transactions on third party websites or apps or portal accessed through links or advertisements posted in the Portal.

You, waive each and every right you may have against us and/or our employees, directors, associates, affiliates, partners for any injuries, accidents, or other events that may arise as a result of your access to our Platform. This waiver also includes any known/unknown, anticipated/unanticipated event(s).

Notwithstanding anything to the contrary contained in the Terms or elsewhere, you agree that we will not be liable to you in any circumstance and in relation to any claims under these Terms, except in exceptional circumstances or as stipulated under these Terms and subject to our sole discretion.

16. Disclaimer and indemnity

Disclaimer

The Services on the Portal and the Content present on it are provided strictly on "as is" basis with all faults or failings. Any representations, warranties, conditions or guarantee whatsoever, express or implied (including, without limitation, any implied warranty of accuracy, completeness, uninterrupted provision, quality, merchantability, fitness for a particular purpose or non-infringement) are specifically excluded to the fullest extent permitted by law. Play Games24x7 does not ensure or guarantee continuous, error-free, secure or virus-free operation of the Portal or its Content including software, Games, your user account, the transactions in your user account or continued operation or availability of any facility on the website. You may

access our Platform at your own volition, risk and consequences. We are not responsible or liable for any loss or damage (including injuries, death, or loss of property) that you or any third parties may suffer while accessing our Platform.

Additionally, Play Games24x7 does not promise or ensure that you will be able to access your user account or obtain Services whenever you want. It is entirely possible that you may not be able to access your user account or the Services provided by Play Games24x7 at times or for extended periods of time due to, but not limited to, system maintenance and updates.

Play Games24x7 disclaims responsibility and liability for any harm resulting from cancellation of any Game organized by it.. Play Games24x7 specifically disclaims any liability in connection with Games or events made available or organized on the Portal which may require specific statutory permissions, in the event such permissions are denied or cancelled whether prior to or during such Game or event.

Play Games24x7 specifically disclaims any liability in connection with your transactions with third parties which may have advertisements or are hyperlinked on the Portal.

Play Games24x7 disclaims any liability in connection with violation of intellectual property rights of any party with respect to third party Content or user content posted on our Website/App. Intellectual property rights in any Content not belonging to us belong to the respective owners and any claims related to such content must be directly addressed to the respective owners.

Play Games24x7 specifically disclaims any liability arising out of the acts or omissions of the infrastructure providers or otherwise failure of internet services used for providing and accessing the Services.

Play Games24x7 will not be liable or responsible for (i) any issues relating to storage, delivery, deletion or accessibility of information or materials to the extent permitted under law, (ii) errors or inaccuracies in the Game provided on our Platform, (iii) inaccuracies in calculating Game points or the selection of winners and even due to inaccurate or incomplete information received from any third-party service provider, (iv) any errors relating to communication, or omissions in communication, including any errors you make, which may prevent/hamper the results from being communicated to you, (v) for any consequences relating to your sharing any confidential information including but not limited to one time passwords (OTP) with any other person or third parties. The Terms shall be subject to this Disclaimer.

Indemnity

To the extent permitted by law, and in consideration for being allowed to participate in the Activity, you hereby agree to indemnify, save and hold harmless and defend us, our directors, employees, partners, affiliates, associates and licensors (to the extent of all benefits and awards, cost of litigation, disbursements and reasonable attorney's fees that we may incur in connection therewith including any direct, indirect or consequential losses, any loss of profit and loss of reputation) from any claims, actions, suits, taxes, damages, injuries, causes of action, penalties, interest, demands, expenses and/or awards asserted or brought against us by any person in connection with:

- infringement of their intellectual property rights by your publication of any content on our Portal;
- defamatory, offensive or illegal conduct of any other player or for anything that turns out to be misleading, inaccurate, defamatory, threatening, obscene or otherwise illegal whether originating from another player or otherwise;
- use, abuse or misuse of your user account on our Portal in any manner whatsoever;

- any disconnections, technical failures, system breakdowns, defects, delays, interruptions, manipulated or improper data transmission, loss or corruption of data or communication lines failure, distributed denial of service attacks, viruses or any other adverse technological occurrences arising in connection with your access to or use of our Website;
- access of your user account by any other person accessing the Services using your username or password, whether or not with your authorization;
- your access to our Platform, arising due to any negligence on your part and/or any illegal or fraudulent acts on our Platform and/ or breach of these Terms; and
- Your non-compliance of applicable laws and any personal injury, accidents or death resulting from you accessing our Platform.

17. Dispute Resolution, Jurisdiction and Governing Law

The Terms stipulated herein shall govern the relationship between you and Play Games24x7.

Any disputes that may arise between you and Play Games24x7 under these Terms shall be considered as a civil dispute and shall be settled in the manner as stipulated under the sub-section "Dispute Resolution" mentioned herein below

Dispute Resolution:

- **Dispute/complaint resolution by customer relationship management (CRM) team:**
Any complaints that you may have or any disputes, controversies, or claims arising out of or relating to these Terms will first be addressed by Play Games24x7's internal customer relationship management (CRM) team. If such complaints or disputes are not resolved by the CRM team within a reasonable time period, the parties shall resort to the process of negotiation as mentioned below.

- **Negotiation**

Any disputes, controversies, or claims arising out of or relating to these Terms of Service, Privacy Policy or Offer Terms including the validity, interpretation, breach, or termination thereof, shall first be attempted to be settled through amicable negotiations between the parties.

- **Arbitration**

If the dispute cannot be resolved through negotiation within 60 days, it shall be referred to and finally resolved by arbitration in accordance with the Indian Arbitration and Conciliation Act, 1996. The arbitration shall be conducted as follows:

- **Arbitrator:** The arbitration shall be conducted by a single arbitrator jointly appointed by the parties.
- **Seat and Venue:** The seat of arbitration shall be Mumbai, India, and the venue of the arbitration shall be Mumbai, India.
- **Language:** The language of the arbitration proceedings shall be English.
- **Decision:** The arbitrator's decision shall be final and binding on the parties and may be enforced in any court of competent jurisdiction.

Jurisdiction:

Subject to the arbitration clause above, the courts of Mumbai, India, shall have exclusive jurisdiction over any disputes arising from or related to these Terms of Service.

Governing Law:

These Terms shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law principles.

Nothing contained in these Terms shall restrict us from seeking and obtaining interim or permanent equitable or injunctive relief or any other relief available to safeguard our interest prior to, during or following the filing of arbitration proceedings or pending the execution of a decision or award in connection with any arbitration proceedings from any court having jurisdiction to grant the same. The pursuit of equitable or injunctive relief shall not constitute a waiver on our part to pursue any remedy for monetary damages through the arbitration described herein.

18. Certifications:

Play Games24x7 has earned the EGF compliance certificate which certifies that we have successfully completed the rigorous code of conduct (CoC) audit, which in turn confirms that we have met and exceeded the standards of responsible gaming practices. Play Games24x7 may add other game play related certifications on the My11Circle website/app in due course.

19. Miscellaneous Terms

- i. These Terms (which include the Offer Terms, Discount Terms and Privacy Policy) shall govern your use of our Platform, services Offers, Discounts etc. and shall supersede any prior agreements that you may have with us.
- ii. Our failure to exercise or enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.
- iii. In the event any of the provisions of these Terms are held to be invalid, illegal or unenforceable by any competent authority for any reason, the remaining portions of these Terms, if capable of substantial performance, will remain in full force and effect.

- iv. You acknowledge that you may be subject to additional terms that govern your transactions on our Platform. You agree that if there is any conflict between these Terms and those additional terms, these terms will prevail, unless otherwise stipulated by us
- v. We may assign our rights and liabilities under these Terms to any entity as we may deem fit in course of our business activity.

20. Game Rules and Regulations

Team Creation Rulesets

- Select 11 players (Cricket & Football) or 7 players (Kabaddi) to form your fantasy team with 100 credit points. However, you can only choose a maximum of 10 players (Cricket), 7 players (Football), or 5 players (Kabaddi) from one team.
- Users have to select at least one player from each category. For example, in cricket, choose at least one wicketkeeper, one batter, one all-rounder, and one bowler. Follow the same process for other sports.
- Once all players are selected, choose captain and vice-captain of your team. While the captain gets 2x the points, the vice-captain gets 1.5x the points.
- It is important to note that the lineup is public information. While we display it using the best sources available, we recommend verifying it from your own sources as well.

How to play Fantasy Cricket?

The 11 players should include batters, wicketkeeper, bowlers, and all-rounders. Pick two players to be the captain and vice-captain of your team. Choose them wisely - they can multiply your points, increasing your score.

What are the rules to create a playing 11?

- You need to create your fantasy team using 100 credit points only
- You cannot choose more than 10 players from a team
- You have to pick all the skills (batters, all-rounder, bowler) for a team
- After selecting a team of 11, you have to choose a Captain and Vice-Captain

What is the importance of a captain and vice-captain?

Choose the best players as the captain and vice-captain for your team. While the captain bags 2X score (twice the points earned) of his performance, the vice-captain earns 1.5X score (one and a half times the points earned). Select players you think will perform well and gain you bonus points.

How to calculate the points in Fantasy Cricket

- Each player in fantasy cricket gets 4 points each for being a part of team 11.
- Captain gets 2X points
- Vice-captain gets 1.5X points
- No points are allocated to a player during a Super Over

Bonus points are awarded on:

- Boundaries
- 25 Runs, 30 runs, 50 runs, 75 runs, 100 runs, 125 runs, 150 runs
- Economy rate
- Strike rate
- LBW/Bowled Wicket
- Dot balls
- Maiden Over

- If a player converts his half-century to a complete century, then points are allocated for full century only.

Points are deducted when:

- Player's strike rate is below 50 in ODI and 70 in T20
- Player's economy rate is above 7 RPO in ODI and 10 in T20
- A wicketkeeper, batter, or all-rounder gets out for 0 (not applicable for bowlers)

To understand the points scoring in detail, you can visit the Points System section.

Understanding the Points System in Fantasy Cricket

New Points System

(Applicable from March 12, 2025)

Let's take the example of the First T20 between India and Sri Lanka that was played on January 3, 2023 to understand the new points system:

Player	Points
Ishan Kishan (VC)	124.5
Shubhman Gill	15
Deepak Hooda (VC)	190

Wanindu Hasaranga	86
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Ishan Kishan, assigned as the vice-captain, earned 1.5x his points (83). He got 37 points for scoring 37 runs, along with 12 bonus points for three fours and another 12 for two sixes. He got 4 points for scoring 25+. His strike rate was 127.59, so he got no additional points. He got 8 points for a catch and 6 points for an indirect run-out. Additionally, he received 4 points for playing the match, bringing his total to 83 points.

Deepak Hooda, is assigned as the Captain, meaning his points (95) are counted as 2x. He scored 41 runs, earning 41 points, with 1 four and 4 sixes earning 4 and 24 bonus points respectively. He got 4 bonus points for scoring 25+. His strike rate was 178.26, earning him an additional 6 points. He was involved in two run-outs with other players, earning a bonus of 12 points. Additionally, he received 4 points for playing the match, bringing his total to 95 points.

After the Match Ends

You will find the final score and rank of your team in the Completed tab. The winning positions are announced as per the ranks of different teams. These ranks are finalised based on the points accumulated by the joined teams as per the player's performances in live matches. Let's understand this better with an example:

Upload Teams (For Fantasy Cricket) - Terms and Conditions

- Company has developed a feature within My11Circle wherein you may be allowed to form a team associated with a given match by uploading a file/picture that contains the said team or the players involved.
- You shall ensure that the file/image (i) contains no Inappropriate Content and you have the permission to use it (ii) does not infringe the any intellectual property rights and (iii)

is virus free (iii) comprises of the list of players belonging to the squads of only those teams that are a part of the relevant match.

- You shall ensure that names of the players within the relevant file/picture is clear and readable.
- Once the image/file has been successfully uploaded, you will need to thoroughly evaluate the list of players/team created by the Company in line with the image/file uploaded and as per your requirement.
- Company will not be held responsible/liable for any inaccuracies/damages/claims once you click on the submit/save/confirm button and proceed further.
- This feature shall remain valid and existing unless otherwise determined or specified by the Company.
- Company offers no specific warranties/guarantees with respect to this feature.
- The players shall in no way misuse this feature in any way for any inappropriate or wrongful gain and Company shall in no way be liable to the players for the same.
- Company will not be liable for any direct, indirect and consequential damages relating to this feature.
- If players are involved in any kind of fraudulent activity on My11Circle or in relation to this feature (as solely determined by Company), breach of applicable laws or breach of these feature specific terms and/or Terms of Service then the players will be disqualified/suspended and Company may take necessary actions as deemed appropriate. The decision of Company in this regard shall be final.
- Company reserves the right to cancel/terminate/withdraw/extend this feature at its sole discretion, at any time without incurring any liabilities and without citing any reasons
- Company reserves the right to amend these feature terms at any time without citing any reasons, without notification to the players and without incurring any liabilities.

- Players shall indemnify and hold harmless Company its affiliates, directors, partners and employees from any claims, losses or damages suffered by Company in relation to any fraudulent acts, breach of applicable laws, misuse of this feature and breach of these feature terms and/or Terms of Service by the players.
- In cases of any disputes regarding this feature, the decision of Company shall be final and binding.

How to play Fantasy Football ?

The 11 players should include a goalkeeper, defenders, midfielders and forwards. Assign a captain and vice-captain for your team. Choose them wisely: they multiply your points, thus increasing your score.

What are the rules to create a playing 11?

- You need to create your fantasy team using 100 credit points
- You cannot choose more than 7 players from a team
- You have to pick all the skills (defender, midfielder and forward) for a team
- After selecting a team of 11, you have to choose a captain and vice-captain

What is the importance of a captain and vice-captain?

Choose the best players as the captain and vice-captain for your team. While the captain bags 2X the score (twice the points earned) of his performance, the vice-captain earns 1.5X the score. Select players you think will perform well and gain you bonus points.

How to calculate the points in Fantasy Football

- Each player in Fantasy Football gets 4 points for playing at least 55 minutes
- Captain gets 2X points

- Vice-captain gets 1.5X points
- No points are allotted to a player during a penalty shoot-out

Points are awarded on:

- Goals scored
- Assists
- Passes
- Tackles
- Saves
- Clean sheet
- Penalty earned
- Penalty saved

Points are deducted on:

- Red card
- Yellow card
- Penalty miss
- Own goal
- Goal conceded
- Penalty conceded

Understanding the Points System

In Fantasy Football, points are scored by each player as per their performances in the live match. Let's take an example of the match between Liverpool and Manchester United:

Player	Points
GK - Alisson (C)	172 pts
DEF - Trent Alexander-Arnold	16 pts
DEF - Virgil Van Dijk	20.5 pts
DEF - Luke Shaw	2.5 pts
MID - Alex Oxlade-Chamberlain	5.5 pts
MID - Nemanja Matic	4.5 pts
MID - Jordan Henderson	8.5 pts
MID - Fred	26 pts
FWD - Mohamed Salah (VC)	102 pts
FWD - Anthony Martial	4 pts
FWD - Sadio Mane	5.5 pts

Alisson is assigned as a captain, meaning his points (86) are doubled:

- He played for 90 mins → 4 pts.
- He had 1 assist → 20 pts.
- He completed 30 passes → 6 pts.
- He did not concede any goal and got a clean sheet → 20 pts.
- He made 6 crucial saves → 36 pts.

Salah is assigned as a vice-captain, meaning his points (68) are multiplied 1.5 times:

- He played for 90 mins → 4 pts
- He scored 1 goal → 40 pts
- He completed 20 passes → 4 pts
- He got a yellow card → -4 pts
- He had 4 shots on goal in total → 24 pts

Fred is neither a captain nor a vice-captain, so his points remain the same as his actual score:

- He played for 54 mins → 2 pts
- Completed 60 passes → 12 pts
- He had 2 shots on goal → 12 pts

After the Match Ends

You will find the final score and rank of your team in the Completed tab. The winning positions are announced as per the ranks of different teams. These ranks are finalized based on the points accumulated by the joined teams as per the player's performances in live matches.

How to play Fantasy Kabaddi ?

The 7 players should include defenders, all-rounders and raiders. Pick two players to be the captain and vice-captain of your team. Choose them wisely - they can multiply your points, increasing your score.

What are the rules to create a playing 7?

- You need to create your fantasy team using 100 credit points only
- You cannot choose more than 6 players from a team
- You can only choose anywhere between 1-5 Defenders, 1-5 All-rounders and 1-5 Raiders
- You have to pick all the skills (defender, all-rounder and raider) for a team
- After selecting a team of 7, you have to choose a Captain and Vice-Captain

What is the importance of a captain and vice-captain?

Choose the best players as the captain and vice-captain for your team. While the captain bags 2X the score (twice the points earned) of his performance, the vice-captain earns 1.5X the score (one and a half times the points earned). Select players you think will perform well and gain you bonus points.

How to calculate the points in Fantasy Kabaddi

- Each player in fantasy kabaddi gets 8 points each for being a part of Starting 7 and 2 points for a substitute appearance.
- Captain gets 2X the points.
- Vice-captain gets 1.5X the points

Points are awarded on:

- Successful raid touchpoint (raid touch)
- Super raid

- Raid Bonus
- Getting opposition all out
- Successful tackle
- Super tackle

Bonus points are awarded on:

- Super 10
- High 5
- Double

Points are deducted when:

- Unsuccessful raid
- Green card
- Yellow card
- Red card
- Getting all out

Understanding the Points System in Fantasy Kabaddi

In Fantasy Kabaddi, points are scored by each player as per their performance in the live match.

Let's take the example of a match, Mumbai vs Haryana:

Player	Points
Abhishek Singh (C)	164

Arjun Deshwal	43
Fazel Atrachali	54
Vikas Kandola (VC)	114
Prashanth Kumar Rai	65
Vinay	21
Vikas Kale	34

Abhishek Singh earned a total of 82 points and since he was selected as captain, his score became 164 points (2x). He earned 8 points for being in the playing 7, 64 points for scoring 8 successful raid touchpoints, 16 points as raid bonus, 4 points for one super raid, -8 points for four unsuccessful raids and -2 for a green card.

Vikas Khandola earned a total of 76 points and since he was selected as vice-captain, his score became 114 points (1.5x). He earned 8 points for being in the playing 7, 48 points for scoring 6 successful raid touchpoints, 12 points as raid bonus, 12 points for 3 super raids, -4 points for 2 unsuccessful raids, 4 points for a super 10 and -4 points for a yellow card.

After the Match Ends

You will find the final score and rank of your team in the Completed tab. The winning positions are announced as per the ranks of different teams. These ranks are finalised based on the points accumulated by the joined teams as per the player's performances in live matches.

How to play Fantasy Basketball ?

The 8 selected players should include point guard, shooting guard, power forward, small forward, center. Pick two players to be the captain and vice-captain of your team. Choose them wisely - they can multiply your points and thereby increase your score.

What are the rules to create a playing 8?

- Create your fantasy team using 100 credit points only
- You can choose more than 5 players from a team
- Select between 1-4 players from each skill
- Pick all the skills (point guard, shooting guard, power forward, small forward, center) for a team
- After selecting a team of 8, you have to choose a captain and vice-captain

What is the importance of a captain and vice-captain?

Choose the best players as the captain and vice-captain for your team. While the captain bags 2x the score (twice the points earned) of his performance, the vice-captain earns 1.5x the score (one and a half times the points earned). Select players you think will perform well and gain you bonus points.

Points are awarded for:

- Points scored
- Assists

- Blocks
- Rebounds
- Steal
- 3 Pointer

Points are deducted for:

- Turnover
- Personal Foul

Understanding the Points System in fantasy Basketball

In Fantasy Basketball, points are scored by each player as per their performances in the live match. Let's take an example of the match between the Golden State Warriors and Boston Celtics

Player	Points
Stephen Curry (C)	357
Andrew Wiggins	114.5
Klay Thompson	69
Otto porter Jr	72
Jaylene Brown (VC)	216.7

Al Horford	124
Derrick White	79.5
Marcus Smart	114.5

Stephen Curry is assigned as a captain, meaning his points (178.5) are doubled (357).

- He Scored 34 points → 102 pts.
- He had 4 rebounds → 17.5 pts.
- He made 5 assists → 25 pts.
- He had 3 steals → 30 pts.
- He made zero successful blocks → 0 pts.
- He had zero turnovers → 0 pts.
- He had 3 personal fouls → -3 pts.
- He made 7 3-pointers → 7 pts.

Jaylene is assigned as a vice-captain, meaning his points (114.5) are multiplied 1.5 times:

- He Scored 24 points → 72 pts.
- He had 7 rebounds → 24.5 pts
- He made 5 assists → 25 pts.
- He had 2 steals → 20 pts.
- He made 1 successful blocks → 10 pts.
- He had 4 turnovers → -8 pts.
- He had 1 personal fouls → -1 pts.
- He made 2 3-pointers → 2 pts.

Klay Thompson is neither a captain nor a vice-captain, so his points remain the same as his actual score:

He Scored 15 points → 45 pts.

He had 2 rebounds → 7 pts.

He made 3 assists → 15 pts.

He had 0 steals → 0 pts.

He made 0 successful blocks → 0 pts.

He had 0 turnovers → 0 pts.

He had 0 personal fouls → 0 pts.

He made 2 3-pointers → 2 pts.

After the Match Ends

You will find the final score and rank of your team in the "Completed" tab. The winning positions are announced as per the ranks of different teams. These ranks are finalized based on the points accumulated by the joined teams as per the player's performances in live matches.